Subscriber Template Instructions

MAKE SURE THE FIRST LINE or HEADER row is not altered in any way. Particularly for Longitude we use lon NOT long.

customer - this is a unique identifier for a customer. It can be a name or an id, but it must be Unique. PLEASE DO NOT INCLUDE COMMAS IN HERE

FOR THESE NEXT FIELDS, WE NEED ALL THE ADDRESS DATA. YOU CAN PROVIDE THE LAT/LON IF YOU WISH, BUT WE NEED THE ADDRESS DATA TO MATCH AGAINST THE FABRIC FOR CURRENT SUBSCRIBERS.

lat - the latitude of the customer. If you don't have it, leave this field blank.

lon - the longitude of the customer. If you don't have it, leave this field blank.

address - this is the street address. No commas, suites, apartments, etc. Just the main street address

city - this is the city

state - this is the 2 letter state (ie. TX)

zip - this is the zip

download - download speed of the plan they have in Mbps. Do not put the unit.

upload - upload speed of the plan they have in Mbps. Do not put the unit.

voip_lines_quantity - If you provide voip and this customer has voip lines, enter the number of lines, otherwise put a zero.

business_customer - if this is a business customer put 1, otherwise 0.

technology - one of (wireless_unlicensed, wireless_gaa, wireless_pal, wireless_educational,fiber,cable,adsl2,ethernet). *Use voip (lower case only) if they are a voip only customer that you do not provide internet services to.*